

THEHYGGESUITE LUTSEN, MINNESOTA





check-in

Check-in is any time after 4pm, and is unattended.

We will send you the door access code around 9AM on the morning of your arrival. Enter that code, press the checkmark symbol and the door will open.

NOTE: We are in no way affiliated with Caribou Highlands or any of its services - contact us for any issues rather than front desk.

check-out

Check-out is prior to 10am.

We request a few things of you to help us:

- Empty the refrigerator.
- Load and start dishwasher.
- Turn off all lights.
- Take the trash to the communal trash.
- Ensure the front door is locked when you leave.
- Please do not leave anything in the bathtub (sheets or towels) as this makes cleaning harder, you can leave any towels on the bathroom floor.





car parking

The suite has one designated parking space directly outside the B building for ideal access - look for space 123B.

Please use the parking permits from the suite at all times to avoid your vehicle being considered unauthorized and possibly towed.

FAQs:

If someone is parked in the designated space: Contact us ideally with a picture of the vehicle so we can attempt to locate the vehicle owner - front desk cannot handle these requests for you.

Parking for multiple vehicles:

Along with the designated space, there are first-come parking spots by the communal trash, and around the resort.

Is there EV Charging?:

The resort does not currently have EV chargers. The outlet by the parking signs are only for low power uses so are not a viable charging point. The nearest Telsa branded chargers are at Surfside (10 Surfside Dr, Tofte) - 10miles / 12min drive from the resort, but we cannot confirm reliability of the chargers.

internet

NETWORK: CaribouOwners **PASSWORD:** Caribou55612

NOTE: Internet services are provided by the resort. For internet issues call: Guide Star IT Helpdesk (800-270-8809)



Hi, and welcome to The Hygge Suite!

We're a husband and wife team, accompanied by our daughter.

Originally from the UK, we've lived in Minnesota since 2015, and love it – even the winters!

We love the outdoors and nature, and love to snowboard. Lutsen is probably the best snowsport mountain in Minnesota, and on top of that there's stunning scenery everywhere you look year-round on the North Shore. Fall in the North Shore is truly a world-class sight.

In 2019, we opened our first Short Term Rental "Hygge" property in Giants Ridge, near Virginia in Minnesota, and loved the concept so much that we decided to open a Hygge Suite in Lutsen, and we love what we created.

The Hygge concept is about getting away from it all. Something that is so important in today's fast-paced world. Being away from the cities, surrounded by nature allows you the time to unwind, relax and reconnect.

We hope you enjoy your stay.

contact us

PHONE 763-600-7279

EMAIL info@thehyggesuite.com

Tag us

@thehyggesuite

in the suite

ac & heat

Warmer Months:

There is a wall mounted AC unit in the lounge area controlled via the white remote. If the AC does not function, please ensure it is plugged in to the outlet.

Cooler Months:

There is base board heating controlled by wall mounted thermostats (the thermostat in the bedroom controls the bedroom heaters only, and lounge thermostat only controlling the lounge heaters). There is also an electric storage heater controlled via the control panel on the unit itself. The fireplace is currently not functional due to the damper being faulty (we are awaiting a replacement unit).

trash

The trash cans are located under the coffee bar - use the built-in handle by the front of the trash can to pull the bin out - the handle then folds away.

There's no recycling option. To dispose of trash from the suite, the communal trash cans are located opposite the wood shed as you come out of the building.

safety first

There are a number of safety features to be aware of to make your stay as safe as possible:

- Make sure you leave the doors locked when you're in the suite, and away (press the Yale icon).
- There's a smoke / carbon monoxide detector in the lounge.
- The fireplace gets hot, so please be careful.

channel guide

There's a 55" TV in the lounge connected to cable TV, and streaming app capability.

Steaming Services

A number of apps are pre-installed on the TV, however we do not provide any streaming TV services - please use your own logins for any services you want to use, and log out of these before you leave.

Cable TV

There is a great selection of cable channels. For cable you only need the Roku remote. Using the Roku remote, press the Home button then select 'Live TV'. Use Up / Down arrows on the Roku remote to change channels, or click the Left arrow to get to the main channel list. Cable TV channels are listed by number only - however do note the channels available, and their numbers may change from whats shown below - this is controlled by the resort so we have no influence over the channels offered.

2 CBS 6 NBC 7 EWTN 9 MYNET 10 ABC 12 ION 16 CSPAN 21 FOX 22 ANTTV 24 LIFETIME 25 USA 28 FS1 29 ESPN 30 ESPN2 33 BNS 34 BTN 35 GOLF 36 OUTDOOR 37 COWBOY 38 BSMIN 40 HALLMARK 41 SYFY 43 ESCAPE 44 MSNBC 45 FNC 50 AMC 51 LRW 55 DISNEY 56 DISNEY XD **57 TOON** 58 BOOM 59 LAFF 60 LMC 61 HALLMARK 62 TWC 63 WEATHER

65 DISCOVERY 66 DFAM 70 OWN 73 TLC 74 HISTORY CHANNEL 76 NGC 77 APL 81 HGTV 82 MAGNOLIA 83 FOOD NETWORK 84 TRAVEL CHANNEL 90 BRAVO 91 AE 93 E 94 WE 102 GRIT

in the suite

device charging

The bedside alarm clock has USB-A ports. The kitchen and coffee bar has a USB-A & USB-C outlets, perfect for phones and tablets (bring a separate charging brick for USB-C powered laptops as these draw higher power than the USB-C outlet provides).

babies

We've provided some essentials so you can feel safe and travel light:

- Pack & play
- High chair
- Feeding set
- Blackout drapes

fur babies

If your babies are of the canine variety, we've got them covered too.

- Dog bowls for food and water
- Dog blankets
- Dog treats

These can be found in the cabinet beneath the coffee bar. Please wash any bowls after use, and leave dirty towels and blankets in the bathtub.

supplies

We've provided all the essentials so you're ready to go on day one (please note that daily housekeeping / replenishment of supplies are not provided).

- Toiletries
- Towels
- Hairdryer
- Coffee & a selection of teas
- Salt and pepper
- Oil
- Sugar and sweetener
- Hand soap
- Dishwasher tablets & dish soap
- Bed linens and pillows
- Vacuum, dust pan and brush, mop, cleaning products

ski closet

Skis and snowboards aren't allowed inside the suite. There is a lockable allocated ski closet for you a short walk from the building entrance. See the map later in the guide for location details. The key for the ski closet should be hanging up on the hooks in the kitchen.

in the suite

kitchen

We love to cook, so we've made sure the kitchen is well stocked with plenty of quality kitchen essentials and gadgets for you to cook up a storm.

- Fridge / freezer
- Filter coffee machine
- Toaster
- Kettle
- Microwave
- Electric oven
- Dishwasher
- Blender
- Pots, pans and dishes

acoustic guitar

Play to your heart's content - but please be respectful of neighbors.

games & books

There are a selection of games and books located on the shelves in the lounge and also in the large basket by the sofa.





Remove the cushions. Pull the handle up and towards you until the first leg folds out.



Then unfold the second leg and uncurl the rest of the bed.

sleeper sofa

There is a sleeper sofa in the lounge.

The bedding for it is stored in the closet between coffee station and bathroom.

communal areas

Note: The Hygge Suite, while located in Caribou Highlands, is not associated with it. Front desk services, housekeeping, linens and shuttle service are for Caribou Highlands guests only. You are free to use the resort amenities such as pools, bar and restaurant, spa and the gift shop. If you have any issues or questions, please contact us only.

fire pits

There is a gas fire pit located next to the restaurant, and real wood fire pit a short walk from the pool.

pools, hot tub, gym

There are two pools at the resort, one indoor and one outdoor.

Bathroom and shower facilities are located next to the indoor pool. No lifeguard is present at either pool. To access the indoor pool, please use the red key fob on the lanyard which should be hung up by the coffee bar.

The gym is located towards the ski-hill side of the building on the ground floor. Use the red key fob to access the free gym.

bocce ball & chess

There are two bocce ball courts and giant chess next to the Main Lodge during the warmer months.

food & drink

For basic food items, the gift shop (main lodge) has a small selection of essentials such as milk, soda, chips, and toiletries.

Moguls (below the reception area) serves restaurant food, and has a dedicated bar servicing beverages (alcoholic and non-alcoholic).

grills

There are grills located in the courtyard by the outdoor pool. Charcoal and lighter fluid can be purchased at the gift shop in the main lodge.

playground

There's a playground in the courtyard next to the pool. The play area is not monitored so don't leave children unattended.

some things to note

forgotten essentials

We provide commonly forgotten items in a basket under the bathroom sink. Please use things as needed as you would from a hotel reception desk.

key fob & keys

If you lose the pool key fob or ski locker key, there is a \$50 charge to replace it. Please let us know ASAP if this happens as replacements take a significant time to arrive.

storage heater

There is a storage heater under the main room window. It is there to provide a back-up heat source due to extreme cold during the winter months.

The suite does get hot with the storage heater and temperature is not easily controlled - if it is too hot, the heater can be turned off at the small breaker panel in the master bedroom (pictured right). Heat dicipation will take several hours.

Please ensure that the storage heater is turned back on when you leave.







whereabouts

The main entrance to the condo block for the property is just in front of the parking space.

Once inside the condo block go into the main corridor, then turn right and The Hygge Suite is the first property on your left - 123B.



house rules

pets

We know your furry friends are going to love their stay, however we do have a few house rules that we ask you to follow:

- Dogs must be kept on a leash around the resort, and all pet waste disposed of.
- Dogs are not allowed on the furniture. If you are leaving dogs unattended, please ensure the sofa is covered with dog blankets (provided in the cupboard under the coffee bar) and the bedroom door closed to avoid any additional cleaning fees.
- We charge a fee of \$100 per stay, this is to cover the cost of extra cleaning. Any damage caused may result in extra charges.

noise

The resort quiet time is 10pm to 8am daily. We use privacy noise monitoring software within the suite. If a noise complaint is received, or we monitor excessive noise, you may be asked to vacate the property with no refunds.

smoking

In an attempt to maintain a pleasant environment for all our guests, no smoking is allowed in the suite. If evidence of smoking is found, a fee of up to \$250 may be charged to cover extra cleaning.

house rules

bikes

Lutsen and the North Shore are a great place to bring your bikes, however there are a few things to know before your arrival:

- Bikes are not allowed inside the property, due to limited space, dirt and possible damages to the walls.
- There are no bike racks at the resort, so bikes are best stored in or on your vehicle.
- We don't provide bike locks, so please remember to bring your own.
- Bikes are left at your own risk.

swing chair

The weight limit on the swing chair on the balcony is 250lb. We do not accept any liability for injuries.

beach towels

Please do not remove the white bathroom towels from the suite. Beach towels are provided for your use in the bedroom closet. Please leave them in the bathtub at the end of your stay if they need washing. There are also beach towels and other summer pool accessories to purchase from Clearview General Store a few miles away.



TRAILS

There are plenty of beautiful walks nearby. Check out the Caribou Trailhead nearby for a kid friendly hike with beautiful views. Or Cascade River State Park is a little further away. It's a more challenging hike with spectacular waterfalls to visit.

GOLF

Superior National Golf course is a short drive from The Hygge Suite. It is suitable for beginners to scratch golfers and everyone in between. For more details visit their website.

MOUNTAIN BIKING

Cook County has over 2000 miles of mountain bike trails to ride, from easy to white knuckle rides. There are outfitters and rentals nearby if you need to rent bikes. Visit the <u>Lutsen Mountains website</u> for more details.



POOL AND HOT TUB

There's an indoor swimming pool and hot tub available year round. There is also an outdoor swimming pool located in the courtyard.

CANOE, KAYAK & PADDLEBOARD

There are various outfitters and rentals nearby that offer guided tours and also rental equipment, such as canoes, kayaks and paddleboards.

WINERY

Located within walking distance of the suite, North Shore Winery is a great place to sit outside and enjoy a glass of locally made wine or cider. They also offer wine tasting and tours (although tours are currently unavailable). For more details and availability visit their <u>website</u>.

ALPINE SLIDE

For some exhilarating fun why not try the alpine slide? The summer luge is available May-October. For more details visit their website.

SCENIC GONDOLA

For stunning views of the Sawtooth Mountains try the Summer Express Gondola, open May-October. For opening times and ticket prices visit their <u>website</u>.

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SKI & SNOWBOARD

You can downhill ski, snowboard or cross-country ski at Lutsen Mountains. For more information on lift passes, conditions, rentals and trail maps visit their website.



SNOWMOBILING

There are well groomed trails for snowmobiling throughout Cook County. For rentals and more information visit <u>Lutsen Mountains website</u>.

DOG SLEDDING

There a number of dog sled rentals nearby that offer from two hours to full day trips. There are also a couple of races that you can watch in January. For more details visit the <u>Cook County website</u>.

GAMES

If you just want to cozy up in the relaxing lounge in front of the real log fire, we've provided a few games and DVDs in the baskets on the shelves.



If you're stuck for ideas of things to do, check out the bowl on the shelving in the lounge for tons of ideas, from romantic walks to fun days on the slopes.

Don't forget to share the love by tagging your Instagram photos @thehyggesuite We'd love to share them!

eating & drinking

MOGULS GRILLE & TAP ROOM

371 Ski Hill Road, Lutsen 218-663-3020

A 2minute walk from the suite - located in the main lodge). Slope side ski-in ski-out restaurant and tap room. Eat in, or take-out. *Our recommendation: Cheese curds, frickles, extra ranch!*

NORTH SHORE WINERY

202 Ski Hill Rd, Lutsen 218-481-9280 <u>northshorewinery.us</u>

Locally made wines and ciders, with indoor and outdoor seating (as well as a fire-pit outside). Take-out drink options are available. Cheeses and cured meats typically available for purchase. A 2minute drive or 10minute walk from the suite and definitely worth trying.

BLUEFIN GRILLE

7192 MN-61, Tofte 800-258-3346 (ext. 333) <u>bluefinbay.com/dining/bluefin-grille</u>

The go-to for a more upmarket meal just a 10minute drive from the suite. Sophisticated yet casual atmosphere while savoring some breathtaking views of the North Shore.

FIKA COFFEE

5327 W. Highway 61, Lutsen 218-663-9055 <u>fikacoffee.com</u>

Excellent local coffee shop just a short drive from the suite. They also sell ground coffee you can use in the coffee machine at the suite.

COHO CAFE & BAKERY

7192 West Highway 61, Tofte 218-663-8032 <u>bluefinbay.com/dining/coho-cafe</u>

Cafe next to Bluefin resort. *Our tip: White choc cookies - amazing!*



local stores

CARIBOU CROSSING

Next to Caribou Highland reception (above Moguls bar) 800-642-6036 2 minute walk (no need to drive)

Note: Since we are not a Caribou Highland managed property, you cannot charge anything to the room, all payments must be made at reception.

LOCKPORT MARKETPLACE

5364 MN-61, Lutsen 218-663-7548 4 minute drive

CLEARVIEW GENERAL STORE

5323 MN-61, Lutsen 218-663-7478 5 minute drive

TOFTE GENERAL STORE

7125 MN-61, Tofte 218-663-7288 10 minute drive

COOK COUNTY CO-OP

20 1st St, Grand Marais 218-387-2503 28 minute drive



DIPOLAR DPD DEPLY





The Hygge Suite - Giants Ridge is located at Giants Ridge Ski & Golf Resort, Biwabik. The 1 bed / 1 bath suite also has a beautiful deck overlooking Wynne Lake. For more information please visit <u>www.**thehyggesuite.com**</u>

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